



Border and Protocol Delivery Group Update

Dear Stakeholder,

This bulletin provides the latest news from the Government relating to UK borders following the end of the transition period.

Please share these updates with your clients, customers and members and feel free to highlight content on your communications channels.

For more information, go to [gov.uk/transition](https://www.gov.uk/transition)

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UK Single Trade Window - Government needs your views

The 2025 Border Strategy sets out our vision for the UK border to be the most effective in the world. A Single Trade Window is a key component of the Strategy. The Government has committed £180 million to build a UK Single Trade Window which will reduce the cost of trade by streamlining trader interactions with border agencies.

There are a number of design choices to shape the services the UK Single Trade Window will offer. We have published a discussion paper which sets out a number of questions which

we are seeking stakeholder views on to help inform this early design work. You can find the discussion paper

here: <https://www.gov.uk/government/publications/uk-single-trade-window-discussion-paper>.

We will be looking to hold discussions between now and February 2022. If you are interested in taking part in these discussions, or have any questions please do let us know via

bpdg.enquiries@cabinetoffice.gov.uk

Amendments to Notices Listing Border Locations

Amendments to notices listing locations where pre-lodgement of import declarations and arrived export declarations will be required from 1 January 2022 have been published today.

The notices are published under [Notices made under the Customs \(Import Duty\) \(EU Exit\) Regulations 2018](#) and [Notices made under the Customs \(Export\) \(EU Exit\) Regulations 2019](#).

The locations that will be using the pre-lodgement model for imports from 1 January 2022 are:

- Cairnryan (when import declarations are required)
- Cheriton Channel Tunnel Terminal, Folkestone
- Dover, Eastern Docks (excluding the Dover Cargo Terminal and Eastern Arm) only
- Fishguard
- Heysham, Berths 1, 2 and 3 only
- Holyhead
- Liverpool, North Brocklebank & East Langton Berth, Gladstone Berth and Twelve Quays Terminal Birkenhead only
- Loch Ryan (when import declarations are required)
- Newhaven Ferry Terminal
- Pembroke Dock Ferry Terminal
- Sheerness

The locations where export declarations will need to be submitted as arrived are:

- Cheriton Channel Tunnel Terminal, Folkestone
- Dover, Eastern Docks (excluding the Dover Cargo Terminal and Eastern Arm) only
- Fishguard
- Heysham, Berths 1, 2 and 3 only
- Holyhead
- Liverpool, North Brocklebank & East Langton Berth, Gladstone Berth and Twelve Quays Terminal Birkenhead only
- Pembroke Dock Ferry Terminal

HMRC guidance will be updated in the next few days. This will include the list of border locations that will be using the Goods Vehicle Movement Service (GVMS) and will cover the temporary storage locations that have chosen to use GVMS to facilitate the control of pre-lodged declarations for accompanied and unaccompanied goods, as well as border locations using the pre-lodgement model.

Tips for hauliers: new customs controls from 1 January and attending UK-wide Inland Border Facilities

There are Inland Border Facilities (IBFs) located across the UK where drivers moving goods between the UK and EU can take their goods for customs checks away from Ports.

From 1 January 2022, drivers who bring any goods into the UK through Dover, Eurotunnel or Holyhead will need to use the 'check if you need to report for an inspection' service before they get off the ferry or shuttle, to see if they need to take their goods to an IBF for customs checks.

The 'check if you need to report for an inspection' service can be accessed here www.tax.service.gov.uk/driver-inspection-notification/start

If drivers don't have a smartphone with internet access, the haulier manager will need to pass this message on to the driver by phone. When an 'inspection needed' message is displayed, the driver must go to an IBF as soon as they leave the terminal.

To use this service, and before drivers board the ferry or shuttle, hauliers must:

- be registered for the Goods Vehicle Movement Service (GVMS), and
- ensure the driver has a Goods Movement Reference (GMR).

You can find more information on how to register for GVMS and get a GMR at gov.uk/using-goods-vehicle-movement-service

Drivers currently only need to attend an IBF if they're travelling through the Port of Dover, Eurotunnel or Holyhead and they're moving goods that fall within certain categories; from 1 January this will change to cover all goods. To speed up drivers' journeys and processing time when attending an IBF, you should:

- Use the Attend an Inland Border Facility online service to tell HMRC which IBF you're coming to. The driver can do this themselves or the haulier manager can do it on their behalf. Drivers can also use the app to check how busy each site is before they travel so they can avoid delays. To download the app, search 'Attend an Inland Border Facility' on the App Store or Google Play Store. For more information, go to gov.uk/going-to-an-inland-border-facility
- Ensure the driver has all the information and documents they will need to present when they arrive at the IBF. When exporting goods, you must have the Local Reference Number (LRN). LRNs can be entered into the 'Attend an Inland Border Facility' app where they can be associated with a vehicle registration number when booking a vehicle into an IBF.

You can find more information about when drivers need to go to an IBF, as well as a full list of IBF locations across the UK and what paperwork the driver will need to bring when they arrive at the IBF at

gov.uk/government/publications/attending-an-inland-border-facility/attending-an-inland-border-facility

If you would like more information on moving goods between Great Britain and the EU, including how to prepare for attending an IBF, you can read the Haulier Handbook at

Changes to the rules for getting authorised consignee status in 2022

HMRC is preparing for a relaxation of temporary storage requirements for Authorised Consignee status. These changes, due to come into force in early 2022, will make it easier for businesses to move their goods under the Common Transit Convention (CTC) from their own premises.

The relaxation of the temporary storage requirements will mean that businesses will no longer be required to have an external temporary storage facility (ETSF) as part of their authorisation if they normally store goods for less than 6 calendar days from when the Transit movement ends to when the goods are:

- released to free circulation or
- discharged into another customs procedure or
- re-exported

HMRC will be legislating for this policy in the new year. Until the legislation comes into force, businesses who currently store their goods for less than 6 calendar days do not need to renew their ETSF approval with Border force by the end of December 2021. However, they must continue to meet all the other conditions of authorised consignee status.

For businesses that do store their goods for more than 6 days in an ETSF, this change will not apply to them, and they must continue to meet the obligations set out in their conditions of approval.

New guidance on this will be published early in the new year.

HMRC has written to existing authorised consignees to inform them of this coming change. No further action is required from businesses at this stage.

We are advising traders wanting to apply for authorised consignee status to take advantage of this relaxation, to wait for the guidance on the new rules to be published before submitting their application, to avoid the additional costs of meeting the temporary storage criteria.

If you or your clients have questions about this rule change, please contact us by email at externalstakeholders.customs@hmrc.gov.uk

BPDG Import Controls Webinar Programme: Exporting goods from the EU to GB

On Monday 15 November BPDG launched a series of webinars which outline all the steps required to move goods from the EU to GB. The webinars are commodity specific and will act as a step by step guide.

The webinars have been translated into five key languages including English and will focus on exporting goods from France, Portugal, Spain, Germany, Poland, Italy, Netherlands and Belgium to Great Britain.

For a full list of webinars, how to register and to access recordings from previous events click [here](#). We would also encourage you to share this link with your EU suppliers or members based in the EU who export to GB.

Upcoming webinars and on demand videos

The UK Government continues to run a series of webinars and on demand videos across a range of topics relating to the new rules and procedures.

BPDG is also running a programme of online Industry Days. These events will provide practical details about moving goods between the EU and GB. They cover procedures and systems at the border and details about the new import requirements for GB. Following presentations from Government officials, there will be question and answer sessions.

The events are open to EU and UK audiences and will cover details of interest to all in the supply chain, traders, hauliers, intermediaries and trade associations.

We recommend you take the time to visit [this page](#), which has links to recordings of previous webinars and details of how to sign up to upcoming webinars.

Helpline numbers

Here is the list of helplines you may find useful. We have added hyperlinks that will take you to pages that provide extra information such as the opening hours for the helpline all of which have sufficient capacity to support businesses.

- [Export support service](#)
 - Telephone: 0300 303 8955
 - Textphone: 18001 0300 303 8955
 - Monday to Friday, 8am to 6pm (excluding public holidays)
- HMRC Customs & International Trade Helpline - 0300 200 3700
- [HMRC Imports and Exports General Enquiries](#) - 0300 322 9434
- [New Computerised Transit System](#) - 0300 322 7095
- [DVLA Contact Centre](#) - 0300 790 6802
- DVSA:
 - [Vehicle Operator Licensing Enquiries](#) - 0300 123 9000
 - [International Road Haulage Permits](#) - 0330 678 1117
- [The Office for Product Safety and Standards](#) - 0121 345 1201
- [MHRA Customer Service Centre](#) - 020 3080 6000
- [National Supply Disruption Centre](#) - 0800 915 9964
- [Rural Payments Agency \(RPA\) Trader team](#) - 0330 041 6500
- [Animal, Plant and Health Agency \(APHA\)](#) - 0300 1000 313
- [Defra Rural Services](#) - 0300 020 0301
- [Environment Agency England](#) - 03708 506 506
- [Forestry Commission](#) - 0300 067 4000
- [Fish Exports Helpline](#) - 0330 159 1989

- [The Intellectual Property Office](#) - 0300 300 2000
- [BEIS Public Enquiries Helpline](#) - 020 7215 5000
- BEIS Business Support Lines:
 - [England](#) - 0800 998 1098
 - [Scotland](#) - 0300 303 0660
 - [Wales](#) - 0300 060 3000
 - [Northern Ireland](#) - 0800 181 4422
- [Citizen Advice Consumer Helpline](#) - 0808 223 1133
- [Department for Education Helpline](#) - 0370 000 2288
- [Home Office - UK Visas & Immigration Helpline](#) - 0300 790 6268
- [Home Office - EU Settlement Scheme Application Resolution Centre](#) - 0300 123 7379

HMRC also operates a number of services, including:

- Import/export general enquiries can be made by calling 0300 200 3700.
- You can also [speak to an adviser online](#) about general import and export queries.
- It is also possible to [send a question about imports, exports and customs reliefs](#).

DEFRA Helplines:

DEFRA also has a number of additional [helplines](#) for the commodity you are exporting to the EU.

For questions to the DVSA on vehicle operator licensing you can call 0300 123 9000. For questions to the DVLA you should call 0300 790 6802.

The UK Government also operates an online forums where you can access key information and ask questions directly:

- [For customs and tax-related queries](#)